

Futures Canterbury - Hub Model Change

Hi there,

As part of our continued efforts to review our Futures Canterbury Hub to ensure the model is best serving both its participants and importantly the Golf Clubs within the Hub, we have recently conducted a process which has reviewed and approved an alteration to the Hubs (Selwyn Hub and North-East Hub.)

This change has been discussed, designed, and approved by all participating member club. The details of the Hub Model Change are as follows:

- Hub members (or potential hub members) 13 years old and younger continue to have access to the Hub in the exact same current format. No changes to these age groups.
- Hub members (or potential hub members) 14 years old and older can have one year with the same Futures Hub access. However, after that first year if they wish to have the ability to still access the hub benefits, they will need to sign up to one of the affiliated Future Hub clubs and pay their subscription to that club which will become their primary club.
- If they wish to still be part of the Hub, as a secondary member they will need to pay a \$65 yearly subscription to retain that and receive its benefits. They will maintain the ability to pay the \$65 and be part of the hub as a secondary member up until the age of 19, as long as they have a Futures Hub affiliated club primary membership.

This model change comes into effect from April 14th, 2022.

Further details for what this may mean for you personally:

Existing Hub Members

- With the view to support existing Hub members and hopefully retain them in the Hub, for all existing Hub members an initial grace period will be offered with the model coming into effect for them on the 1st July, 2022. Meaning if they rejoin before the 1st July they will be able to access a further Futures Hub membership year.
- If you are an existing Hub member who is 13 or younger, you can continue to access and rejoin the Hub as normal and receive full member benefits.
- From 1st July 2022 onwards, any member who comes up for renewal, and has turned 14 during their last membership year will be required to choose one of the following options:
 - A) Join one of the participating Future Hub clubs as a Primary member and also pay \$65 to maintain their Futures Canterbury membership as a secondary member
 - B) Join any Golf Club directly as a Primary member with no continued Futures Canterbury Hub membership
 - C) Not join a Golf Club and continue to play Golf as an unaffiliated golfer

New Hub Members

- From April 14 2022, any new members joining the Hub will do so under the new model, meaning:
 - If they are 13 or younger, they can join as normal and receive full member benefits

-If they are 14 or over, they can join and receive full member benefits for one year. At the end of their membership year, they must choose one of the above options; A, B or C.

Parent/Guardian Memberships

- If a parent has a child who holds or is getting an active Futures Canterbury Primary or Secondary membership, they can also purchase a Futures parent/guardian membership.

Background for Model Change

Two of the foundation objectives of the Futures Canterbury Hub's creation was to:

- Offer barrier free and appropriate entry for young people into golf
- Support our golf clubs junior golf offerings and in turn help the transition of new to the game young people into Golf Club Junior memberships.

As such this model change has been designed and implemented with these two objectives in mind.

Increased engagement between clubs and members

The model change also has an increased focus on achieving better engagement between the Futures Hub Golf Clubs and the participants of the Hub itself.

As such the member clubs have committed to engaging more with the members in terms of communication, offerings, support and so on.

As our youth members who are 14 and over approach their renewal date, the clubs they have ticked as their "associated clubs" will offer each member an appropriate "Junior Membership Offer" to support their transition from the Hub into the Golf Club itself.

Frequently Asked Questions

In order to help everyone's understanding of what the Hub model change will mean we have updated our FAQ page which you can access on our website here – <https://www.futurescanterbury.co.nz/faq>

This is designed to help answer the typical questions you may have and provide answers to some possible scenarios that may emerge.

Futures Hub Membership Refund

Given the change to the model after an annual membership has been purchased, members will be given the right for refund if they don't wish to continue with their current hub membership. This will be refunded via pro rata calculation minus the cost of their apparel pack. To request this, please contact jocelyn@futurescanterbury.co.nz.

Overview Information and further contact details

All of the new member sign-up information, this memo, the FAQ page as well as each member club's individual "Junior Membership Offer" is available on the [Futures Canterbury](https://www.futurescanterbury.co.nz) website now.

If you have any questions in regard to the above that you would like to discuss personally, please contact Blair Minton (Golf Development Manager – Canterbury Golf) via the below information.

Kind regards,

Blair Minton | Canterbury Golf

Golf Development Manager

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